

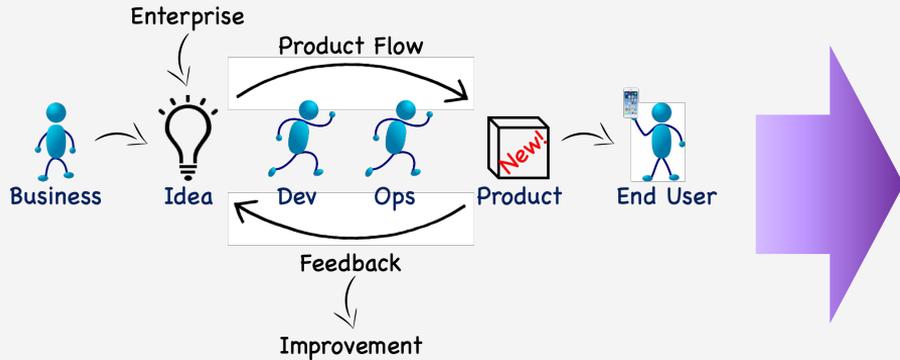
# Management of cloud native messaging based applications

**Lars Besselmann**

EMEA Technical Sales Lead on Application Modernization



# Modern(ized) applications come with new challenges



- ↑ Infrastructure complexity
- ↑ Number of technologies used
- ↑ Dynamic changes in apps
- ↑ Skills gap
- ↓ Visibility

Application modernization, frequent releases, and use of cloud services creates a challenge for IT Operations

# Demo application: Customer Order Services application

## Electronic and Movie Depot

Shop | Cart | Order History | Account

Entertainment ▶  
Electronics ▶

### Movies

Star Wars Episode VI: Return of the Jedi	Return of the Jedi 25
Star Wars Episode V: The Empire Strikes Back	Empire Strikes Back 50
Sony DVD Player	DVD Player 240
Star Wars Episode IV: A New Hope	New Hope 75

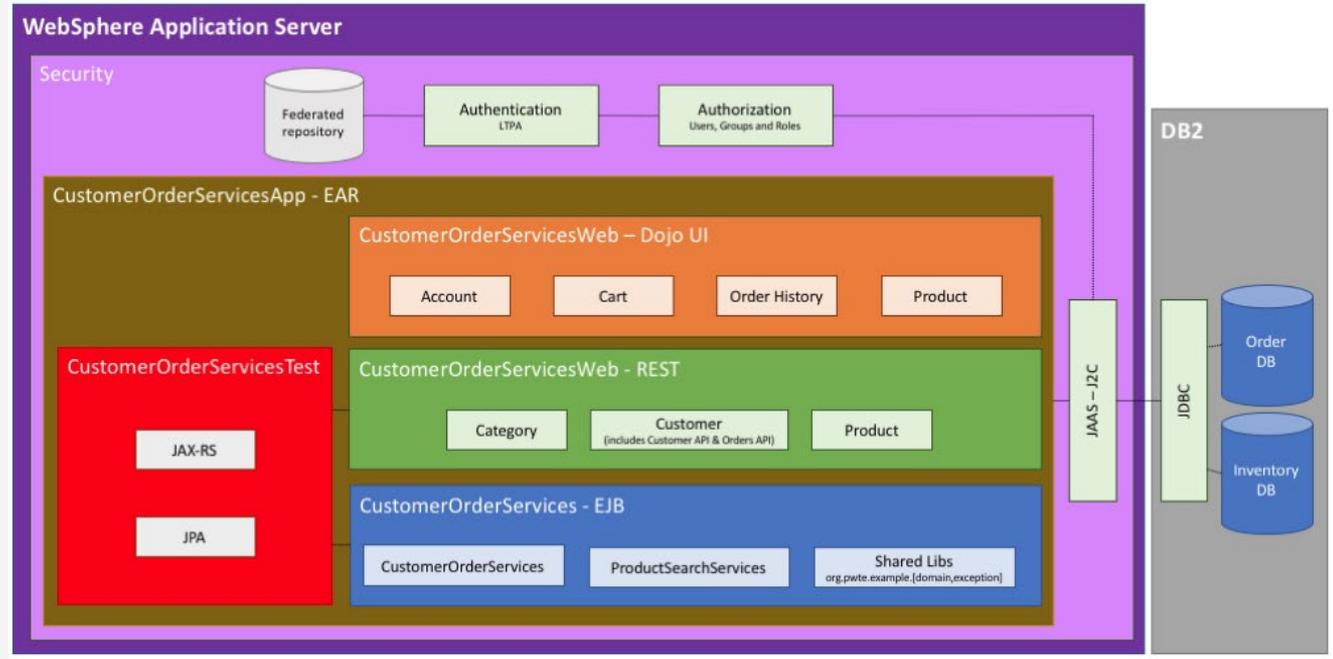
Current Shopping Cart

- Return of the Jedi (1)
- Empire Strikes Back (1)

Order Total: 59.98

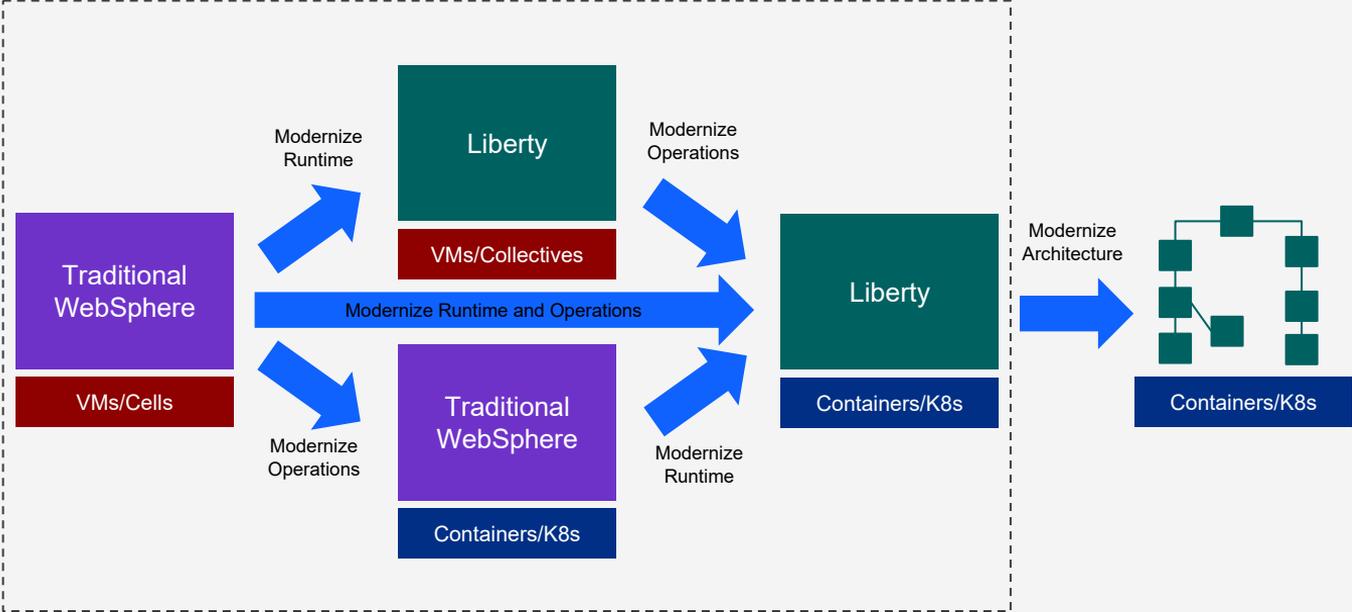
# Demo application: Customer Order Services application

- The Customer Order Services application is a simple storefront shopping application, built during the early days of the Web 2.0 movement.
- Users interact directly with a browser-based interface and manage their cart to submit orders.
- This application is built using the traditional 3-Tier Architecture model, with an HTTP server, an application server, and a supporting database.

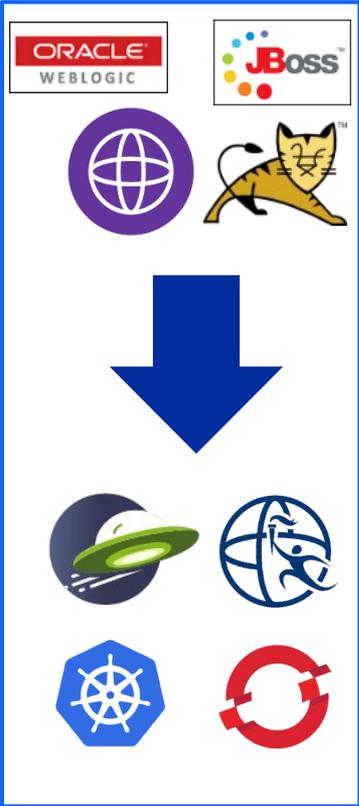


[Modernization Playbook – Modernizing application runtimes \(ibm-cloud-architecture.github.io\)](https://github.com/ibm-cloud-architecture/modernization-playbook)

# Containerize the application on the **light-weight** cloud native runtime **Liberty** via **IBM Cloud Transformation Advisor**

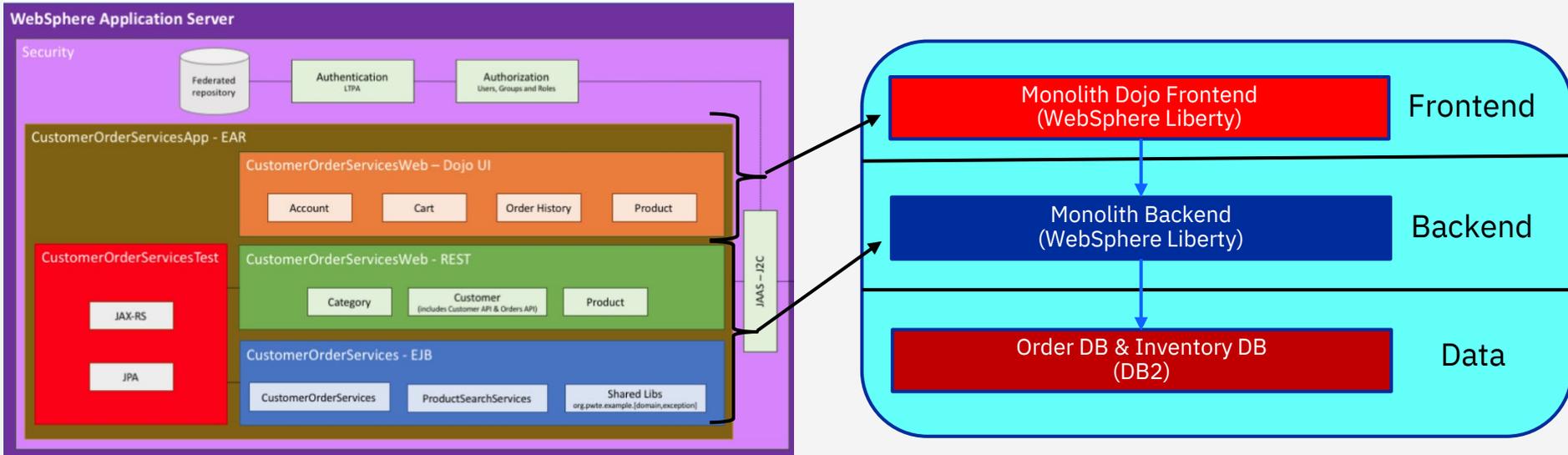


Optimum modernization depends on workload needs! <http://ibm.biz/cloudta>



# Put the frontend into a separate container

Once the monolith is containerized, the application owners may choose to separate the frontend application code (DOJO based) from the monolith's EAR file into a separately deployable component. With the front and backend separated they can be developed, tested and deployed independently.



# Refactor the backend part via

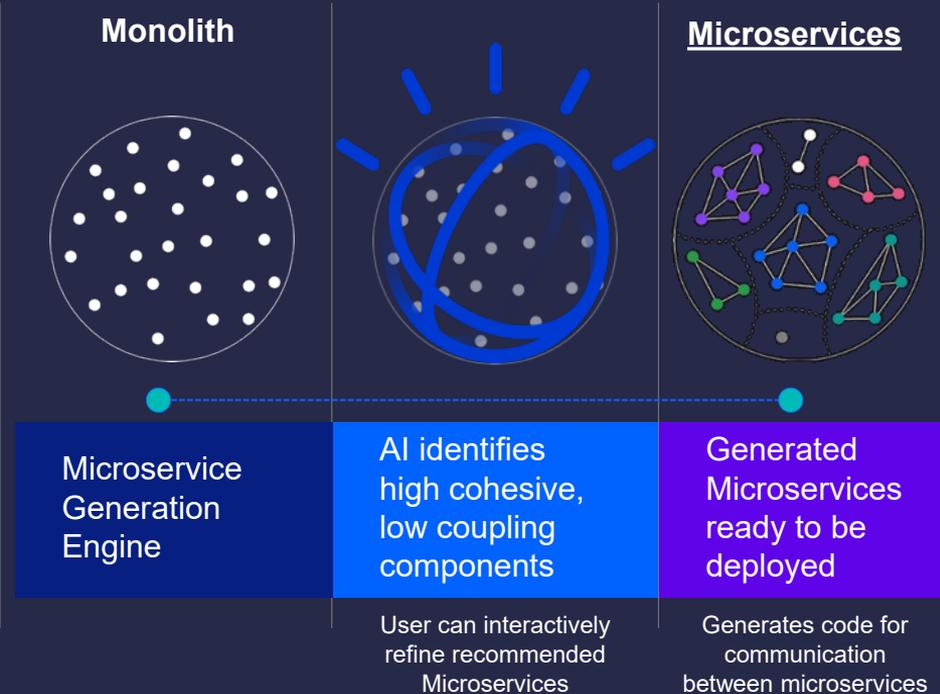
*AI assisted transformation of monoliths into microservices, with reduced risk and lower cost.*

## Mono2Micro

- **Visualizes runtime and data dependencies** between classes
- **Identifies dead code** within your application
- Uses AI to **generate recommendations, semantic analysis** and **code** needed for refactoring
- Applies microservices best practices to recommend partitioning

Available now. Fully supported. [ibm.biz/Mono2Micro](https://ibm.biz/Mono2Micro)

# IBM® Mono2Micro™



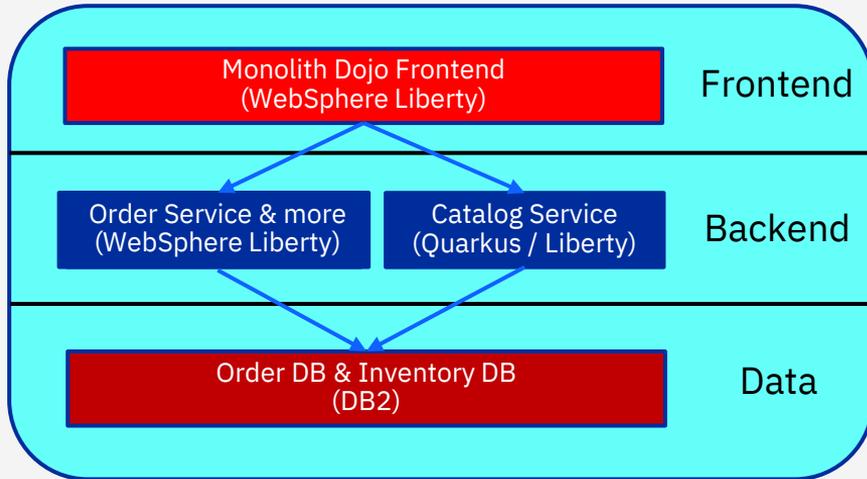
# Refactor the database to reduce dependencies

Mono2Micro was used to identify the Catalog service as a good candidate to become it's own service.

- The Catalog service handles information about the items in the store such as prices, titles, ratings and descriptions.
- The remaining monolith contains the order service and more.
- To avoid dependencies between the two services, each service has its own database to keep its own data.

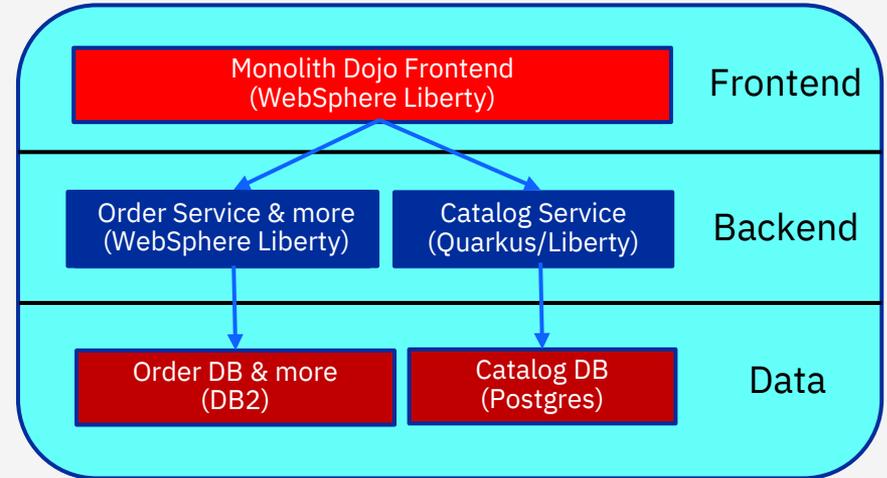
## Refactor the backend

Split the backend into separate services



## Refactor the datastore

Split the database into different databases



# Introduce **Kafka messaging** to keep the databases in sync

The challenge: There is some data required to be used by both backend services and therefore available in both databases.  
Solution: To keep common data such as the price in sync, **Kafka** will be used.

The application uses MicroProfile and Kafka to send events asynchronously.

## The Event Producer

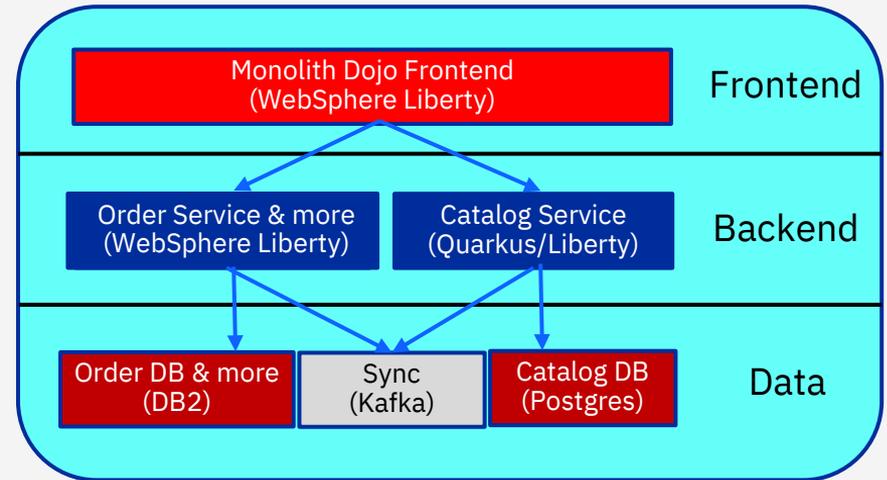
The Catalog Service stores the changed price into the Catalog DB and produces a Kafka event that the price has changed.

## The Event Consumer

The Order Service consumes the Kafka event and caches the changed prices in its own Db2 database in a new column.

## Implement a synchronization

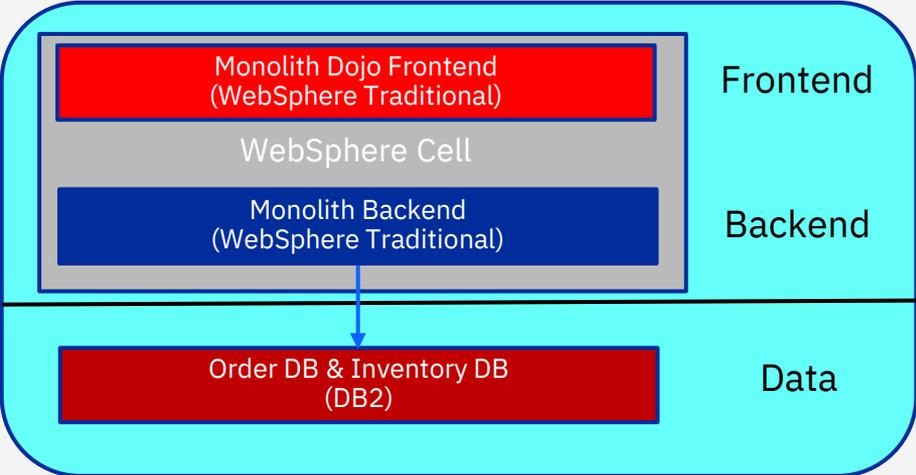
Synchronize the databases via Kafka



# Finding: Modernization made the application more complex

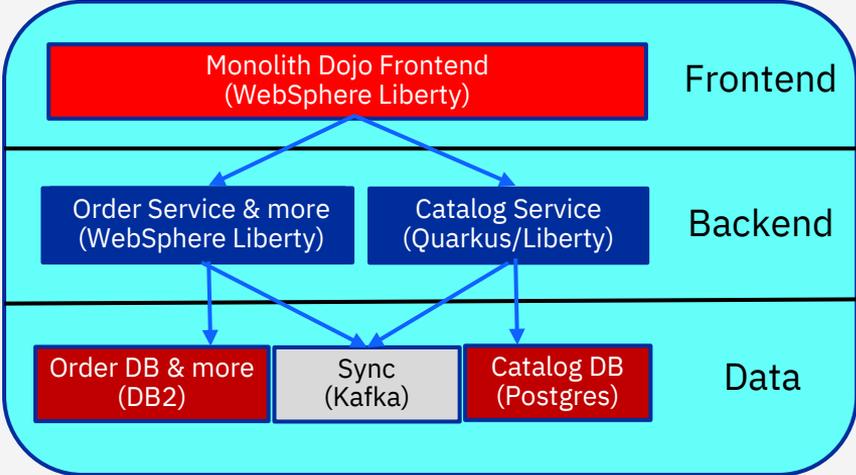
## Before: traditional WAS application

(Technologies: traditional WAS, DB2)



## After: Refactored application

(Technologies: Liberty, Quarkus, DB2, Postgres, Kafka)

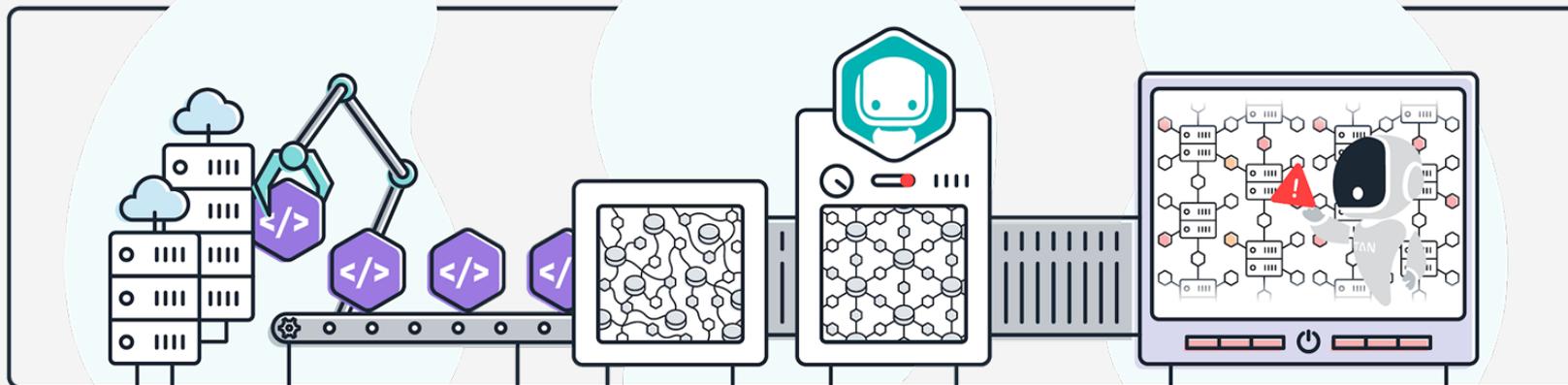


# Instana's enterprise observability platform

## Automation

## Context

## Intelligent Action



✓ **Mitigate Risk**

✓ **Protect Revenue**

✓ **Gain Efficiency**



### **AUTOMATION**

Gain full observability in dynamic environments with auto discovery & configuration



### **CONTEXT**

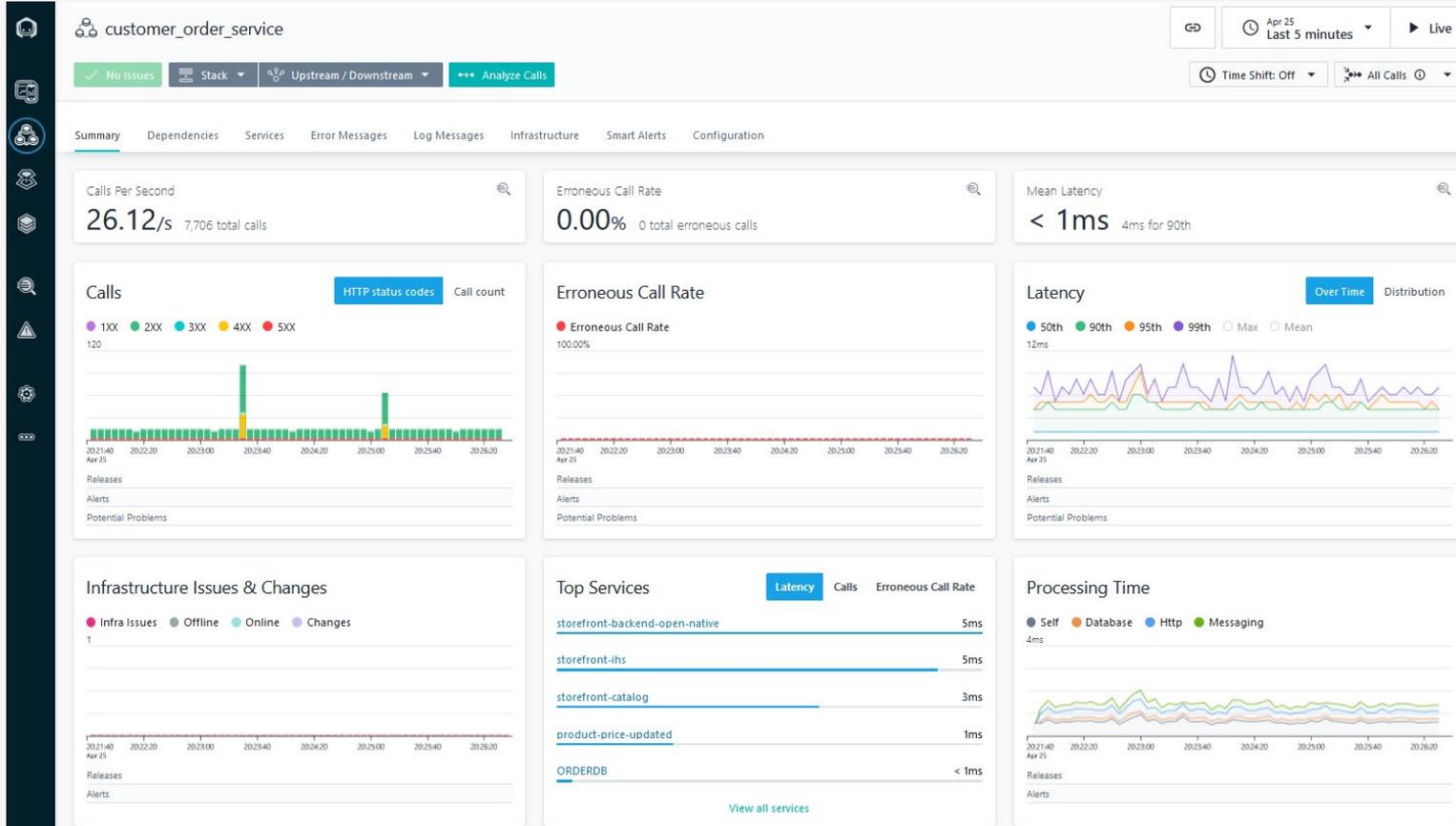
Understand all application inter-dependencies to diagnose issues and determine impact



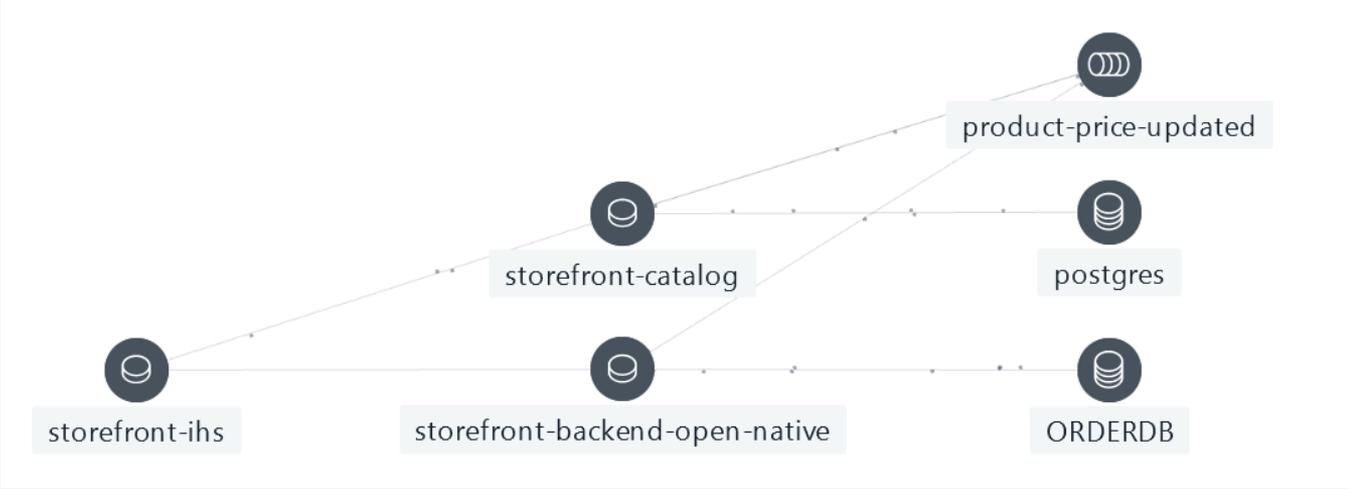
### **INTELLIGENT ACTION**

Proactively detect and remediate issues with an understanding of contributing factors

# Instana application perspective



# Instana dependencies diagram



# Instana metrics for Kafka

Application (3) customer order service > product-price-updated MESSAGING Kafka

No Issues Stack 100% Upstream / Downstream Analyze Calls

Apr 21 Last minute Live

Time Shift: Off All Calls

Summary Flow Endpoints Error Messages Log Messages Infrastructure

Calls Per Second

0.17/s 10 total calls

Erroneous Call Rate

0.00% 0 total erroneous calls

Mean Latency

3ms 4ms for 90th

Calls

● Calls ● Erroneous Calls

Releases Alerts Potential Problems

Erroneous Call Rate

● Erroneous Call Rate

Releases Alerts Potential Problems

Latency

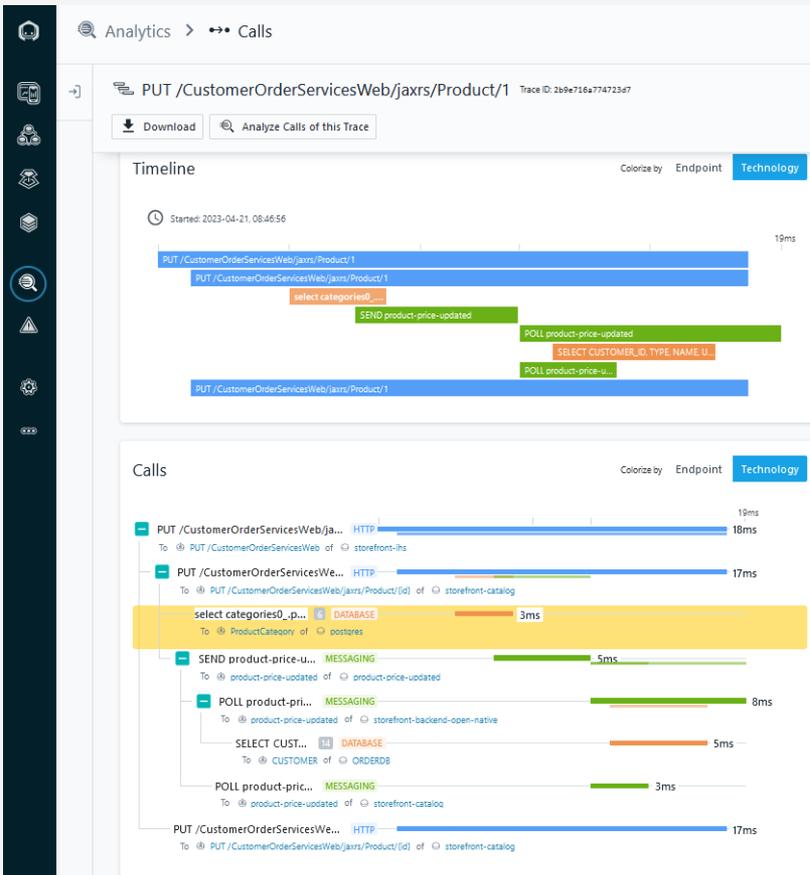
Over Time Distribution

● 50th ● 90th ● 95th ● 99th ○ Max ○ Mean

Releases Alerts Potential Problems



# Instana tracing - Databases



select categories0\_productid as pr... (DATABASE)

SOURCE storefront-catalog

Details & Stack Trace

Type	JDBC Call
Category	database

Statement

```
SELECT categories0_productid as productid3_2_0_,
categories0_categoryid as category2_2_0_,
category1_id as id1_0_1_,
category1_name as name2_0_1_,
category1_parent as parent3_0_1_,
category2_id as id1_0_2_,
category2_name as name2_0_2_,
category2_parent as parent3_0_2_
FROM ProductCategory categories0_
INNER JOIN Category category1_ on categories0_categoryid=category1_
OUTER JOIN Category category2_ on category1_parent=category2_id
WHERE categories0_productid=?
```

Copy

Connection

```
jdbc:postgresql://postgres:5432/postgres
```

Copy

SELECT CUSTOMER\_ID,TYPE,NAM... (DATABASE)

SOURCE storefront-backend-open-native

Details & Stack Trace

Type	JDBC Call
Category	database

Statement

```
SELECT CUSTOMER_ID,
TYPE,
NAME,
USERNAME,
ADDRESSLINE1,
ADDRESSLINE2,
CITY,
COUNTRY,
STATE,
ZIP,
OPEN_ORDER,
RESIDENTIAL_FREQUENT_CUSTOMER,
RESIDENTIAL_HOUSEHOLD_SIZE,
BUSINESS_PARTNER,
BUSINESS_DESCRIPTION,
BUSINESS_VOLUME_DISCOUNT
FROM CUSTOMER
WHERE (USERNAME = ?)
```

Connection

```
jdbc:db2://storefront-db2:58000/ORDERDB
```

# Instana tracing - messaging

Analytics > >> Calls

PUT /CustomerOrderServicesWeb/jaxrs/Product/1 Trace ID: 2s8e716a774723d7

Download Analyze Calls of this Trace

Timeline

Colorize by Endpoint Technology

Started: 2023-04-21, 08:46:56 19ms

PUT /CustomerOrderServicesWeb/jaxrs/Product/1

PUT /CustomerOrderServicesWeb/jaxrs/Product/1

select categories0\_pr... 3ms

SEND product-price-updated 5ms

POLL product-price-updated 8ms

SELECT CUSTOMER\_ID, TYPE, NAME U... 5ms

POLL product-price-u... 3ms

PUT /CustomerOrderServicesWeb/jaxrs/Product/1

Calls

Colorize by Endpoint Technology

PUT /CustomerOrderServicesWeb/ja... HTTP 19ms

To PUT /CustomerOrderServicesWeb of storefront-its 18ms

PUT /CustomerOrderServicesWe... HTTP 17ms

To PUT /CustomerOrderServicesWeb/jaxrs/Product/{id} of storefront-catalog

select categories0\_p... DATABASE 3ms

To ProductCategory of postgres

SEND product-price-u... MESSAGING 5ms

To product-price-updated of product-price-updated

POLL product-pri... MESSAGING 8ms

To product-price-updated of storefront-backend-open-native

SELECT CUST... DATABASE 5ms

To CUSTOMER of ORDERDB

POLL product-pri... MESSAGING 3ms

To product-price-updated of storefront-catalog

PUT /CustomerOrderServicesWe... HTTP 17ms

To PUT /CustomerOrderServicesWeb/jaxrs/Product/{id} of storefront-catalog

>>> SEND product-price-updated MESSAGING

SOURCE storefront-catalog

Details & Stack Trace

Type Kafka

Category messaging

Access Type SEND

Topic product-price-updated

StackTrace

```
send in org.apache.kafka.clients.producer.KafkaProducer:885
lambda$send$4 in io.vertx.kafka.client.producer.impl.KafkaWriteStreamImpl:92
lambda$executeBlocking$2 in io.vertx.core.impl.ContextImpl:313
run in io.vertx.core.impl.TaskQueue:76
runWorker in java.util.concurrent.ThreadPoolExecutor:1128
run in java.util.concurrent.ThreadPoolExecutor$Worker:628
run in io.netty.util.concurrent.FastThreadLocalRunnable:20
run in java.lang.Thread:839
```

Infrastructure

- WebSphere #defaultServer
- /opt/ol/wlp/bin/tools/ws-server.jar defaultServer
- Quarius - Bootstrap - Runner 1.13.3.Final
- java
- storefront-catalog
- student.demo.ibmde.net

DESTINATION product-price-updated of product-price-updated

>>> POLL product-price-updated MESSAGING

SOURCE product-price-updated

DESTINATION product-price-updated of storefront-backend-open-native

Details

Type Kafka

Category messaging

Access Type POLL

Topic product-price-updated

Infrastructure

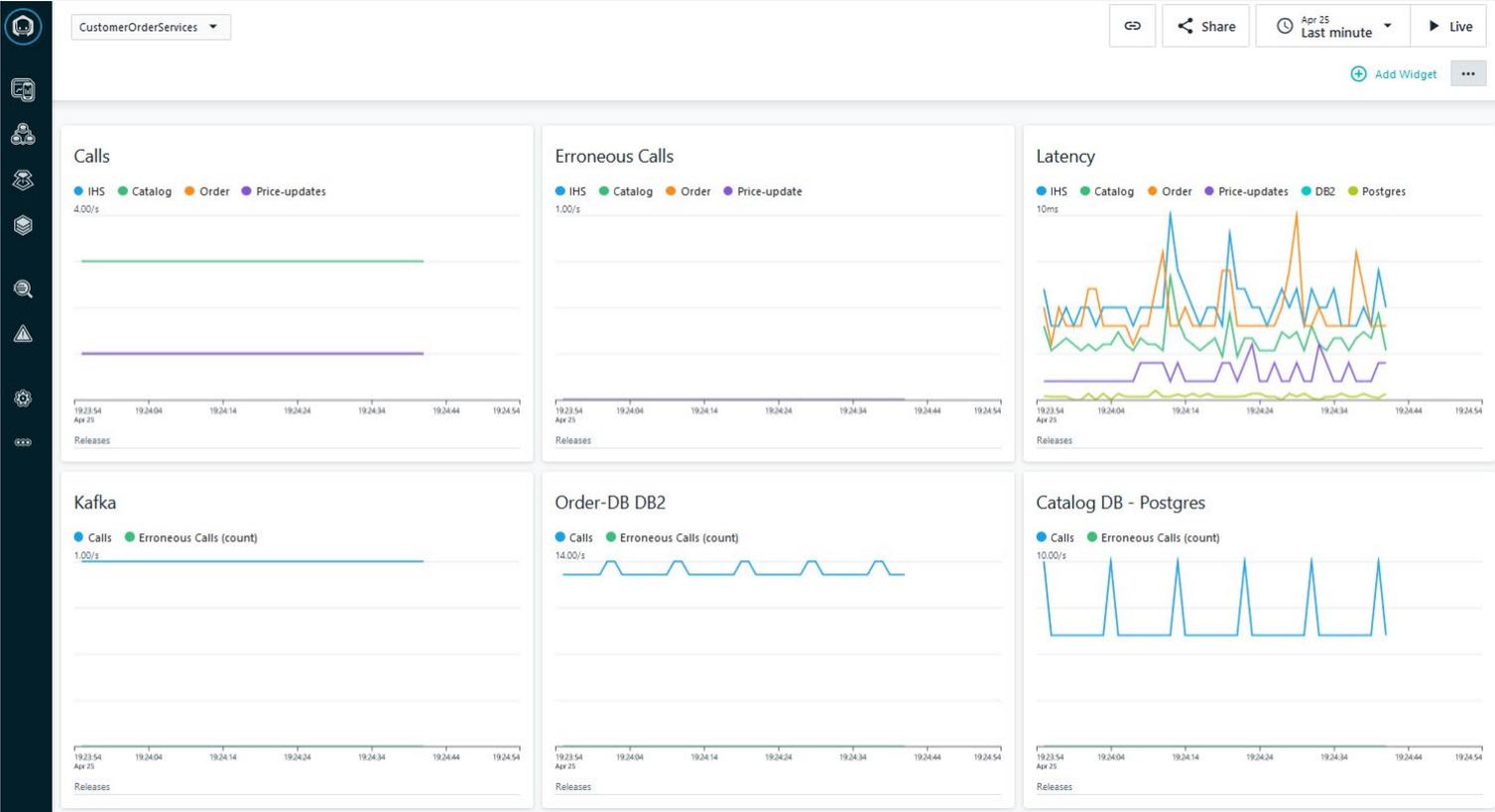
- WebSphere #defaultServer
- /opt/ol/wlp/bin/tools/ws-server.jar defaultServer
- /opt/java/openjdk/bin/java
- storefront-backend-open-native
- student.demo.ibmde.net

# Troubleshooting

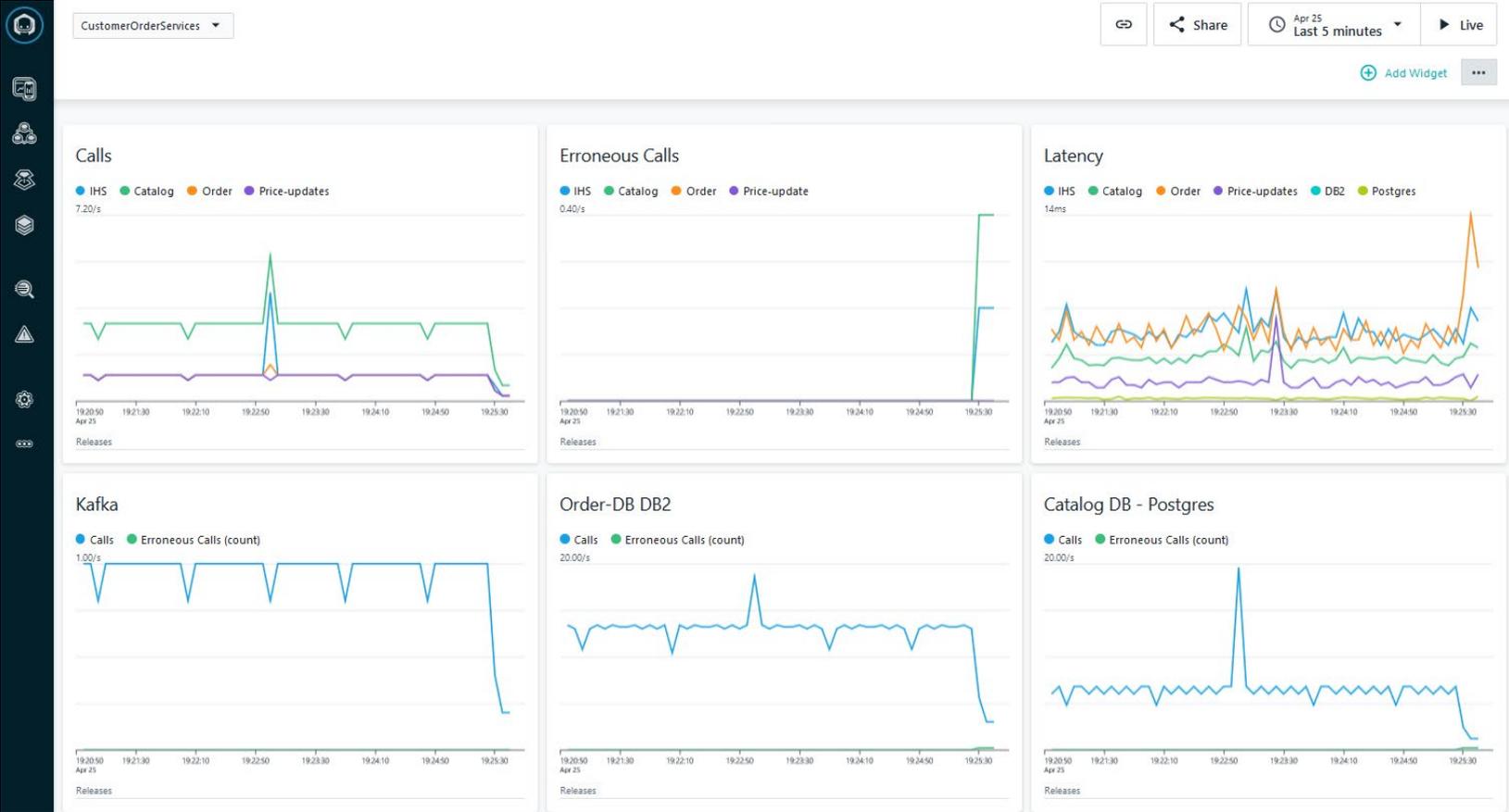
We are covering two scenarios:

- Scenario 1:  
Invalid deployment results into database errors
- Scenario 2:  
Invalid deployment results into HTTP errors and messaging problems

# Initial state in dashboard

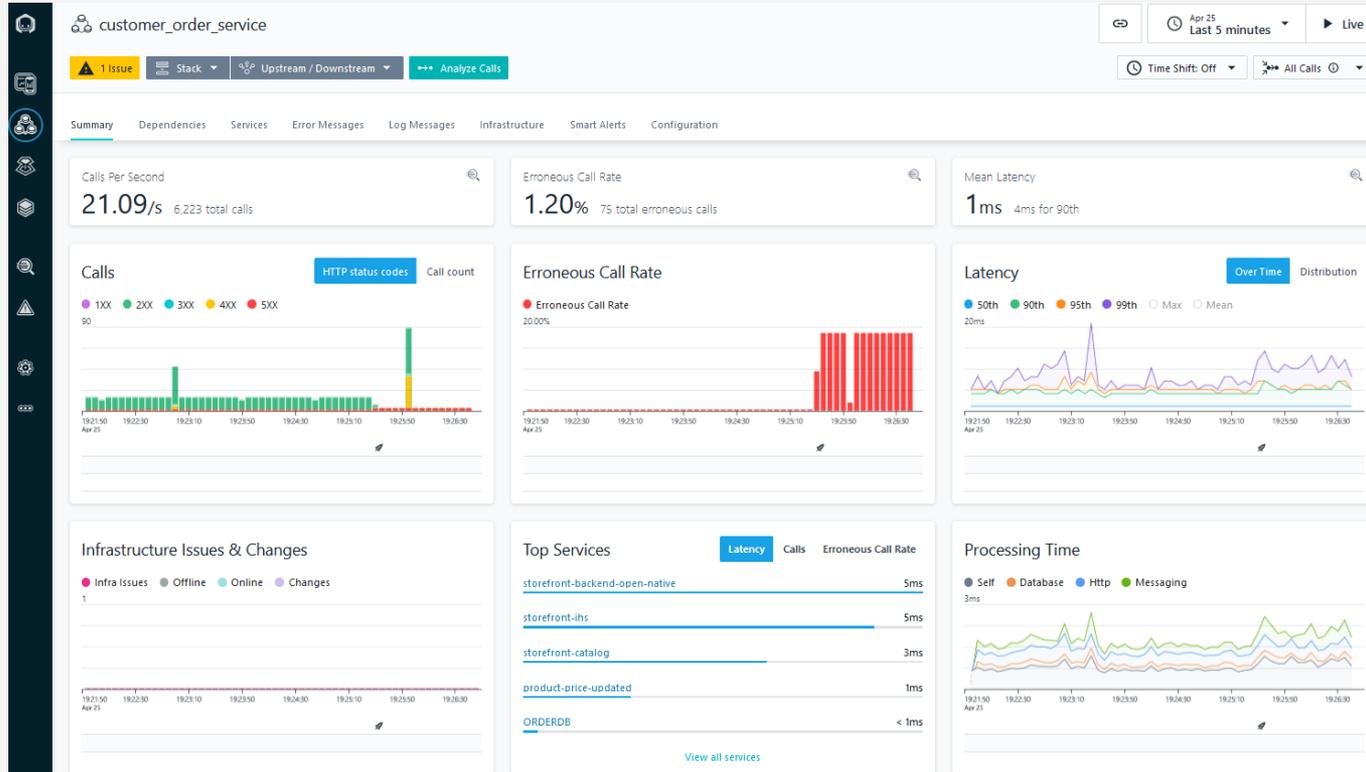


# Troubleshooting Scenario 1 – Dashboard indicates problem



# Troubleshooting Scenario 1 – Application Perspective

Problem likely caused by new deployment



1 Open Issue

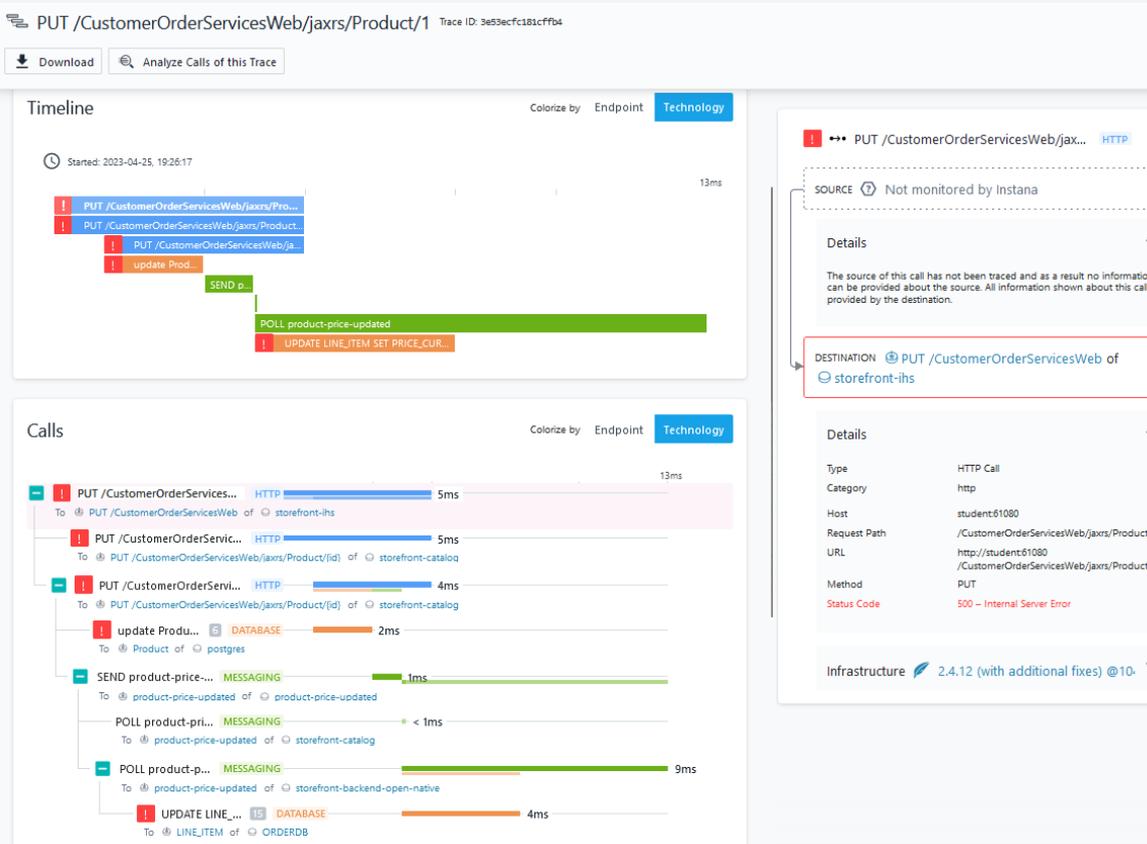
**⚠ Sudden increase in the number of erroneous calls**  
This can be a sign of a problem on one side of the connection

- Absolute change: 17%
- Confidence: 95.00%

Started 2023-04-25, 19:26:15

**⚠ View 1 Issue**

# Troubleshooting Scenario 1 – Track request



1 → PUT /CustomerOrderServicesWeb/jax... HTTP

SOURCE Not monitored by Instana

Details

The source of this call has not been traced and as a result no information can be provided about the source. All information shown about this call is provided by the destination.

DESTINATION PUT /CustomerOrderServicesWeb of storefront-ih8

Details

Type	HTTP Call
Category	http
Host	student61080
Request Path	/CustomerOrderServicesWeb/jaxrs/Product/1
URL	http://student61080/CustomerOrderServicesWeb/jaxrs/Product/1
Method	PUT
Status Code	500 - Internal Server Error

Infrastructure 2.14.2 (with additional fixes) @10

1 → update Product set descriptio... DATABASE

SOURCE storefront-catalog

Details & Stack Trace

Type	JDBC Call
Category	database

Error

ERROR: numeric field overflow  
Detail: A field with precision 19, scale 2 must round to an absolute value less than 10<sup>17</sup>.

Statement

```
UPDATE Product set description=?,  
image=?,  
name=?,  
price=?  
WHERE id=?
```

Connection

jdbc:postgresql://postgres:5432/postgres

1 → UPDATE LINE\_ITEM SET PRICE... DATABASE

SOURCE storefront-backend-open-native

Details & Stack Trace

Type	JDBC Call
Category	database

Error

```
[jcc][t4][1897][11190][4.25.13] Exception occurred during  
BigDecimal conversion. See attached Throwable for details.  
ERRRCODE=-4220, SQLSTATE=22008
```

Statement

```
UPDATE LINE_ITEM SET PRICE_CURRENT = ?  
WHERE ((PRODUCT_ID = ?)  
AND (ORDER_ID = ?))
```

Connection

jdbc:db2://storefront-db2:50000/ORDERDB

# Troubleshooting Scenario 1 – Review events and alerts

The screenshot displays a monitoring interface with a dark sidebar on the left containing navigation icons. The main content area is titled "Event" and includes a search bar, a filter dropdown, and a "Live" indicator. The incident title is "Sudden increase in the number of erroneous calls".

**Incident Timeline**

The timeline shows a period from 2023-04-25 19:23:20 to 19:32. It features several horizontal bars representing event durations. A red bar at the bottom indicates the current incident, starting at 19:29:00 and ending at 19:29:00.

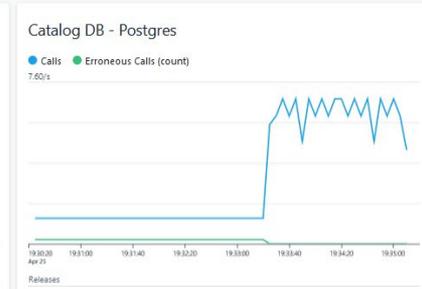
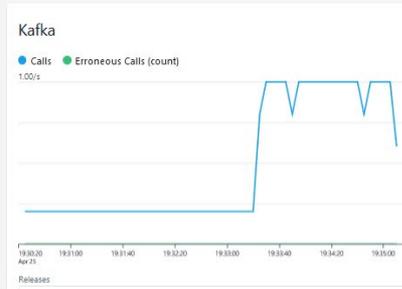
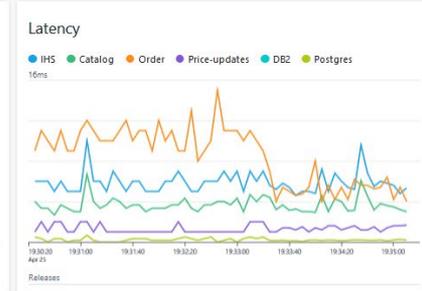
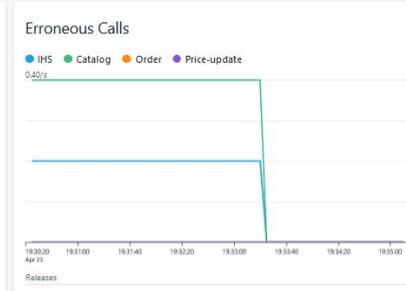
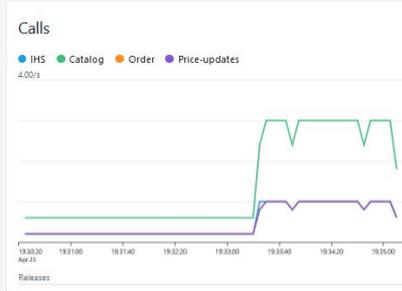
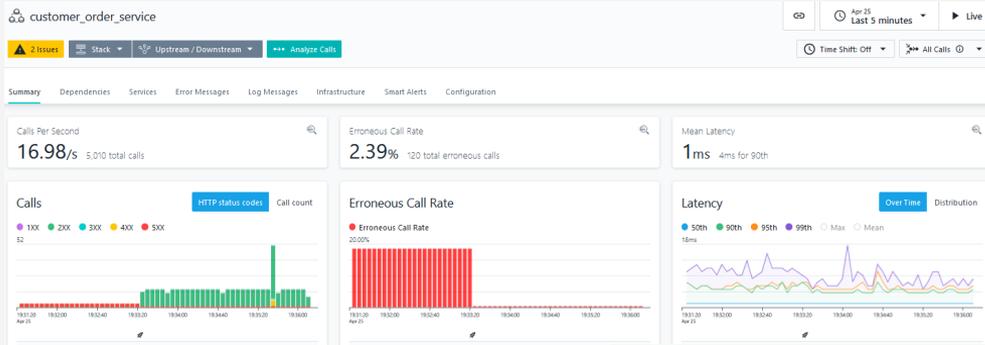
**Triggering Event**

Time	Service Impact	Problem	Duration
19:26:20	Sudden increase in the number of erroneous calls	storefront-ihc	10m

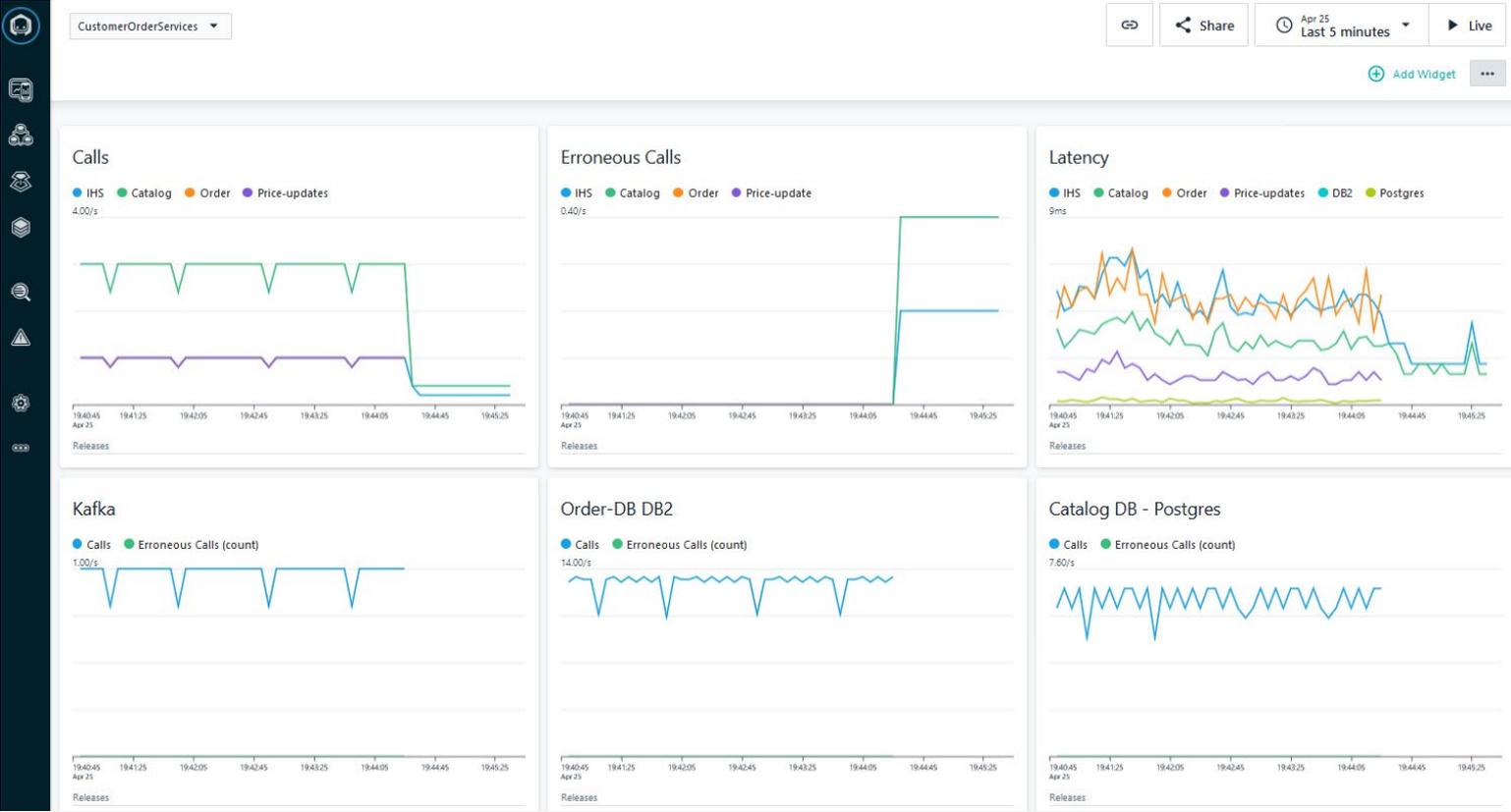
**Related Events (5)**

Time	Service Impact	Problem	Duration
19:26:15	Sudden increase in the number of erroneous calls	postgres	10m
19:31:10	Sudden drop in the number of requests	postgres	10m
19:26:15	Sudden increase in the number of erroneous calls	storefront-catalog	10m
19:30:00	Erroneous call rate is too high	storefront-catalog	5m
19:29:00	Erroneous call rate is too high	storefront-ihc	6m

# Troubleshooting Scenario 1 – Resolved by fix deployment

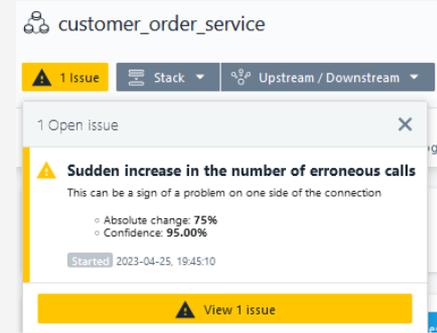
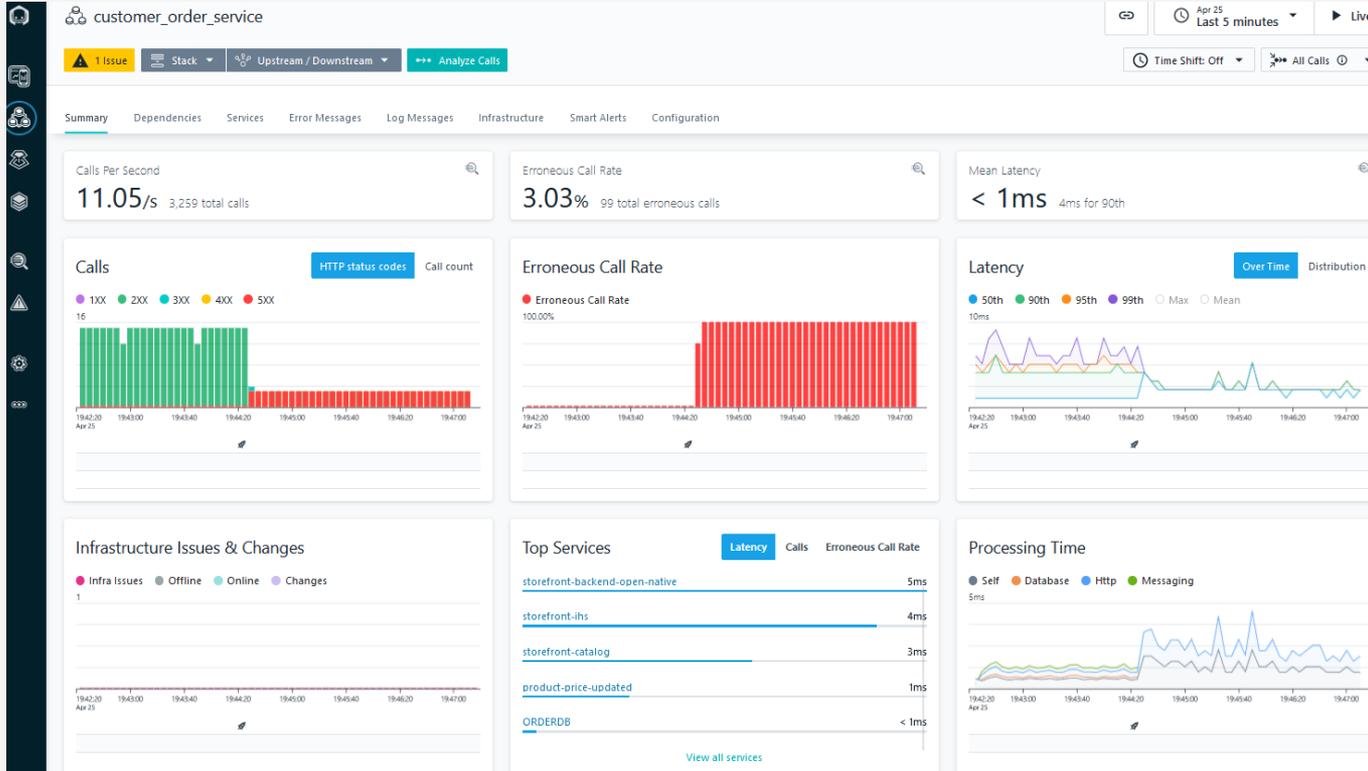


# Troubleshooting Scenario 2 – Dashboard indicates problem



# Troubleshooting Scenario 2 – Application Perspective

Problem likely caused by new deployment



# Troubleshooting Scenario 2 – Track request

PUT /CustomerOrderServicesWeb/jaxrs/Product/1 Trace ID: 4744e57cb98eccc

Download Analyze Calls of this Trace

Sub Calls: 3, Erroneous Calls: 3, Error Logs: 0, Warn Logs: 0, Duration: 3ms

Timeline: Started: 2023-04-25, 19:45:40

Colorize by Endpoint Technology

Calls: PUT /CustomerOrderServicesWeb/jaxrs/Product/1 (3ms) to storefront-ih...; PUT /CustomerOrderServicesWeb/jaxrs/Product/1 (2ms) to storefront-catalog; PUT /CustomerOrderServicesWeb/jaxrs/Product/1 (2ms) to storefront-catalog.

Details: SOURCE Not monitored by Instana; DESTINATION PUT /CustomerOrderServicesWeb of storefront-ih...

Details: Type: HTTP Call, Category: http, Host: student61080, Request Path: /CustomerOrderServicesWeb/jaxrs/Product/1, URL: http://student61080/CustomerOrderServicesWeb/jaxrs/Product/1, Method: PUT, Status Code: 500 - Internal Server Error.

Infrastructure: 2.4.12 (with additional fixes) @10.

PUT /CustomerOrderServicesWeb/jaxrs/Product/1 HTTP

SOURCE storefront-ih...

Infrastructure 2.4.12 (with additional fixes) @10

DESTINATION PUT /CustomerOrderServicesWeb/jaxrs/Product/1 of storefront-catalog

Details: Type: HTTP Call, Category: http, Host: student61080, Request Path: /CustomerOrderServicesWeb/jaxrs/Product/1, Path Template: /CustomerOrderServicesWeb/jaxrs/Product/{id}, Method: PUT, Status Code: 500 - Internal Server Error.

Error: java.ws.rs.ProcessingException: RESTEasy000200: JSON bind... deserialization error: javax.json.bind.JsonException: Unable to deserialize property 'prices' because of: Error deserialize JSON value into type: class java.math.BigDecimal.

Infrastructure Quarkus - Bootstrap - Runner 1.1

# Troubleshooting Scenario 2 – Impact for Kafka

Application (2) customer\_order\_service > product-price-updated MESSAGING Kafka

Apr 25 Last 10 minutes Live

No Issues Stack Upstream / Downstream Analyze Calls Time Shift: Off All Calls

Summary Flow Endpoints Error Messages Log Messages Infrastructure

Calls Per Second

0.28/s 167 total calls

Erroneous Call Rate

0.00% 0 total erroneous calls

Mean Latency

1ms 2ms for 90th

Calls

● Calls ● Erroneous Calls

Erroneous Call Rate

● Erroneous Call Rate

Latency

Over Time Distribution

● 50th ● 90th ● 95th ● 99th ○ Max ○ Mean

Infrastructure Issues & Changes

Top Endpoints

Latency Calls Erroneous Call Rate

product-price-updated 1ms

[View all endpoints](#)

Processing Time

● Self ● Messaging

10ms

# Troubleshooting Scenario 2 – Resolved by fix deployment

The image displays two screenshots of a monitoring dashboard. The top screenshot is for the 'customer\_order\_service' application, which is in a 'Live' state as of April 25. It shows 2 issues and a high error rate of 9.54%. The 'Calls Per Second' is 5.27/s with 3,110 total calls. The 'Erroneous Call Rate' is 9.54% with 297 total erroneous calls. The 'Mean Latency' is 1ms with a 4ms 90th percentile. The 'Calls' chart shows a significant spike in errors around 19:54:00. The 'Erroneous Call Rate' chart shows a high, sustained error rate. The 'Latency' chart shows a sharp spike in latency at the same time.

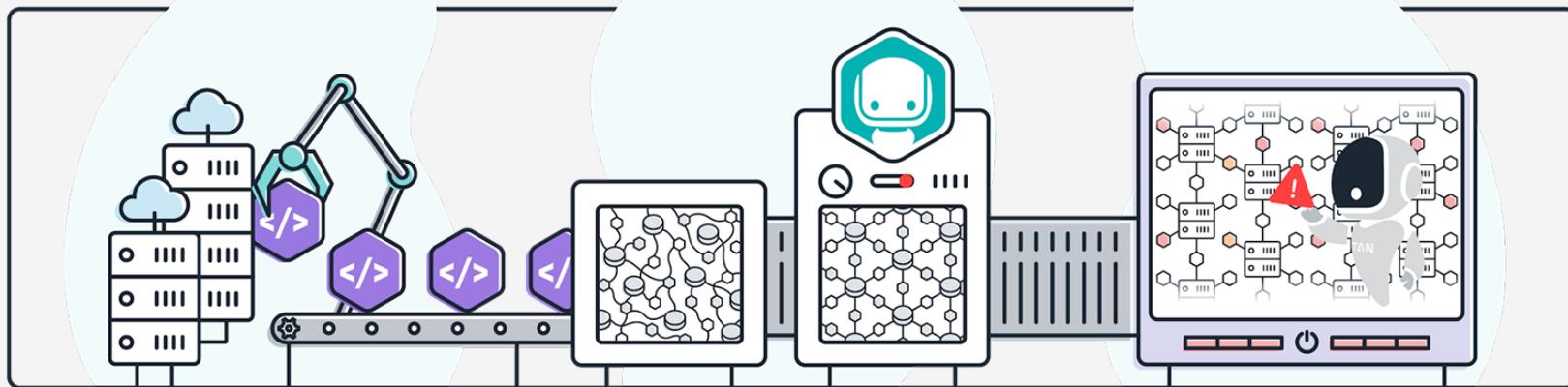
The bottom screenshot is for the 'product-price-updated' application, which is also in a 'Live' state as of April 25. It shows 'No Issues' and a 0.00% error rate. The 'Calls Per Second' is 0.15/s with 88 total calls. The 'Erroneous Call Rate' is 0.00% with 0 total erroneous calls. The 'Mean Latency' is 2ms with a 2ms 90th percentile. The 'Calls' chart shows a small spike in calls around 19:54:00. The 'Erroneous Call Rate' chart shows a very low error rate. The 'Latency' chart shows a small spike in latency at the same time.

# Instana can help to keep control over cloud native apps

## Automation

## Context

## Intelligent Action



✓ Mitigate Risk

✓ Protect Revenue

✓ Gain Efficiency



### AUTOMATION

Gain full observability in dynamic environments with auto discovery & configuration



### CONTEXT

Understand all application inter-dependencies to diagnose issues and determine impact

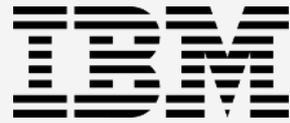


### INTELLIGENT ACTION

Proactively detect and remediate issues with an understanding of contributing factors

# Questions and Answers





# Quarterly Liberty Update

## **Liberty 22.0.0.10-13 Update - Replay**

- Session#1: Jan 19, 2023 from 1-2:30pm ET - <https://ibm.biz/Liberty-Jan19>
- Session#2: Jan 26, 2023 from 9-10am ET - <https://ibm.biz/Liberty-Jan26>

## **Liberty 23.0.0.1-3 Update**

- Session#1: April 13, 2023 from 1-2:30pm ET - <https://ibm.biz/Liberty-Apr13>
- Session#2: April 20, 2023 from 9-10:30am ET - <https://ibm.biz/Liberty-Apr20>

Broadcast on Expert TV: <http://ibm.biz/IBMExpertTV-LetsCode>

# Open Liberty guides

- Hands-on learning in ~20 minutes
- 55 guides
  - MicroProfile & Jakarta EE
  - Open Shift, Docker, Kubernetes Istio
- Latest Guide
  - *Containerizing microservices with Podman*

The screenshot shows the 'Guides' page on the Open Liberty website. The navigation bar includes 'Get Started', 'Guides', 'Docs', 'Support', and 'Blog'. The main heading is 'Guides' with a sub-heading 'The quickest way to learn all things Open Liberty, and beyond!'. A search box labeled 'Filter guides' is present. The content is organized into sections: 'DEVELOP (37 guides)', 'BUILD AND TEST (9 guides)', and 'DEPLOY (9 guides)'. The 'DEVELOP' section is expanded to show 'Developing your cloud-native application', which includes 'Getting started' and 'RESTful service'. Under 'Getting started', there are two guide cards: 'Getting started with Open Liberty' (25 minutes) and 'Injecting dependencies into microservices' (15 minutes). Under 'RESTful service', there are six guide cards: 'Creating a RESTful web service' (30 minutes), 'Consuming RESTful services with template interfaces' (20 minutes), 'Consuming a RESTful web service' (25 minutes), 'Documenting RESTful APIs' (20 minutes), 'Creating a hypermedia-driven RESTful web service' (30 minutes), and 'Consuming RESTful services asynchronously with template interfaces' (15 minutes).

# Liberty References

## Read



Why choose Liberty for  
Microservices

[ibm.biz/6ReasonsWhyLiberty](https://ibm.biz/6ReasonsWhyLiberty)

Choosing the right Java runtime

[ibm.biz/ChooseJavaRuntime](https://ibm.biz/ChooseJavaRuntime)

How to approach application  
modernization

[ibm.biz/ModernizeJavaApps](https://ibm.biz/ModernizeJavaApps)

## Watch



Explore the latest on WebSphere  
and Liberty

[ibm.biz/LibertyTV](https://ibm.biz/LibertyTV)

View our recent Expert TV episode  
all about Liberty

[ibm.biz/Liberty101](https://ibm.biz/Liberty101)

Learn more about Liberty in  
containers and Operator-based  
deployment

[ibm.biz/LibertyContainerOperator](https://ibm.biz/LibertyContainerOperator)

## Experience



Try Liberty as a beginner  
[openliberty.io/guides/getting-started.html](https://openliberty.io/guides/getting-started.html)

Learn Liberty, MicroProfile,  
Containers, Kubernetes, Hands-on  
[openliberty.io/guides](https://openliberty.io/guides)

Try Cloud-hosted guides (no pre-req's to install)

[ibm.biz/HostedLibertyGuides](https://ibm.biz/HostedLibertyGuides)

# Modernization Tool References

Read



What's new in Transformation Advisor: [ibm.biz/WhatsNewTA242](https://ibm.biz/WhatsNewTA242)

What's new in Migration Tools: [ibm.biz/WhatsNewMigTools](https://ibm.biz/WhatsNewMigTools)

Introduction to Mono2Micro: [ibm.biz/Intro2Mono2Micro](https://ibm.biz/Intro2Mono2Micro)

Watch



Explore subjects related to App Modernization (including demos of Transformation Advisor, Mono2Micro, and the WebSphere Migration Tools) [ibm.biz/AppTransformersTV](https://ibm.biz/AppTransformersTV)

Experience



Assess your application estate with Transformation Advisor [ibm.biz/cloudta](https://ibm.biz/cloudta)

Make changes confidently using WebSphere Migration Toolkit [ibm.biz/WASMigToolkit](https://ibm.biz/WASMigToolkit)

Test drive the Mono2Micro refactoring experience [ibm.biz/Mono2Micro](https://ibm.biz/Mono2Micro)

# Learning Collections and courses

## Liberty



### Learning Collection - WebSphere Liberty

<https://www.ibm.com/training/collection/ibmwebsphere/libertyadministration>

### Administering WebSphere Application Server Liberty Profile V9

<https://www.ibm.com/training/course/WA190G>

### The road to Liberty

<https://developer.ibm.com/articles/road-to-liberty-websphere-modernization-journey/>

### Modernizing applications to use WebSphere Liberty

<https://developer.ibm.com/learningpaths/app-mod-liberty/>

## WebSphere Traditional



### Administrator: IBM WebSphere Application Server V9

<https://www.ibm.com/training/path/ibmwebsphereapplicationserverv9>

### WebSphere Application Server Administration

<https://www.ibm.com/training/course/ZA590G>

## WebSphere Hybrid Edition and Modernization Tools



### Learning Collection - IBM WebSphere Hybrid Edition

<https://www.ibm.com/training/collection/ibmwebspherehybridedition>

### Architect: IBM WebSphere Hybrid Edition

<https://www.ibm.com/training/path/ibmwebspherehybridedition>

### Introduction to IBM Mono2Micro

<https://developer.ibm.com/learningpaths/intro-ibm-mono2micro/>

